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Telerau ac amodau ddwyieithog

Bilingual terms and conditions

ANELU AIM HIGHER - TELERAU AC AMODAU

AMODAU GWASANAETH

Mae pob cwrs Anelu Aim Higher yn cael ei gynnal gan staff â chymwysterau a phrofiad addas.

Er y gwneir pob ymdrech resymol i gyflwyno cyrsiau, mae Anelu Aim Higher yn cadw'r hawl i ganslo neu addasu'r cyrsiau oherwydd y tywydd, ystyriaethau diogelwch a / neu ffactorau y tu hwnt i'n rheolaeth.

RHWYMEDIGAETH AC YSWIRIANT

Gall cerdded bryniau a dringo / mynydda fod yn weithgareddau peryglus. Rhaid i bawb sy'n cymryd rhan fod yn ymwybodol o hyn a derbyn y risgiau sy'n gysylltiedig â'r gweithgareddau hyn. Er bod Anelu Aim Higher yn ymgymryd â'i gyfrifoldebau diogelwch o ddifrif, ni ellir derbyn cyfrifoldeb am anaf neu salwch sy'n deillio o gerdded bryniau, mynydda, dringo neu weithgareddau cysylltiedig oni bai ei fod yn cael ei achosi gan esgeulustod ar ran Anelu Aim Higher, ei weision neu asiantau. Nid yw Anelu Aim Higher o dan unrhyw atebolrwydd o gwbl o ran colled neu ddifrod i eiddo, sut bynnag a achosir, tra ar gwrs neu weithgaredd a drefnir gan Anelu Aim Higher. Cynghorir cyfranogwyr yn gryf i drefnu eu hyswariant yswiriant eu hunain. Ni all Anelu Aim Higher gynnig unrhyw fath o yswiriant (heblaw atebolrwydd cyhoeddus).

YSTYRIAETHAU IECHYD A DIOGELWCH

Oherwydd natur egnïol ein cyrsiau a'n digwyddiadau, dylai'r holl gyfranogwyr fod yn weddol heini yn gorfforol. Rhaid i unrhyw un sydd â chyflwr meddygol ofyn am gyngor meddygol cyn ystyried cymryd rhan. Dylent hefyd wneud Anelu Aim Higher yn ymwybodol o hyn cyn dyddiad y cwrs. Bydd angen llenwi ffurflenni caniatâd perthnasol cyn i unrhyw berson gychwyn ar unrhyw gwrs neu weithgaredd Anelu Aim Higher.

Er ein bod ni'n caru anifeiliaid ac yn eu hannog yn yr awyr agored, rydyn ni hefyd yn deall nad yw pawb yn teimlo'r un peth. Mae rhai pobl yn wirioneddol nerfus o amgylch cŵn neu anifeiliaid eraill ac efallai y bydd gan eraill alergedd iddynt. Rydym hefyd yn cyrchu tir fferm ac mae gennym berthynas dda iawn â ffermwyr a thirfeddianwyr sydd bob amser yn mynnu bod anifeiliaid ar dennyn tra ar eu tir. Felly, mae'n well gennym os nad ydyn nhw'n rhan o'n gweithgareddau i sicrhau bod pawb ar y gweithgaredd yn cael y gorau o'u profiad. Cysylltwch â ni i drafod gweithgareddau cynhwysol anifeiliaid / anifeiliaid anwes.

Rhaid i bob cyfranogwr fod dros 18 oed neu dros 14 oed ac yng nghwmni oedolyn â chyfrifoldeb rhiant. Nid yw hyn yn berthnasol tuag at teuluoedd neu grwpiau preifat.

Fodd bynnag, mae gennym drwydded AALS, sy'n ein galluogi i gymryd gweithgareddau anturus ar eu pen eu hunain o dan 18 oed, a lywodraethir gan yr Awdurdod Gweithredol Iechyd a Diogelwch. Rhwch wybod i ni os yw unrhyw un dan 18 oed yn dymuno cymryd rhan.

Mae Anelu Aim Higher yn cadw'r hawl i wrthod cyfraniad i unrhyw un yr ystyrir ei fod o dan ddylanwad alcohol neu gyffuriau.

Gall staff Anelu Aim Higher ei gwneud yn ofynnol i unrhyw gyfranogwr adael y cwrs os yw'r person hwnnw'n gweithredu mewn unrhyw fodd sy'n peryglu ei hun neu unrhyw berson arall.

Rydym yn annog ein cleientiaid i dynnu lluniau a fideos o'u gweithgareddau a'u profiadau gyda ni yn ogystal â rhannu ar gyfryngau cymdeithasol. Fodd bynnag, ni ddylid defnyddio dyfeisiau Go Pro, dronau neu debyg ar ein cyrsiau gan gleientiaid heb gymeradwyaeth ysgrifenedig oherwydd gallant dynnu sylw'r defnyddiwr ac eraill. Gallant hefyd effeithio ar ddiogelwch y defnyddiwr ac eraill yn ogystal â'u preifatrwydd. Mae arweiniad addas ar waith ar gyfer arfer gorau ar ddefnyddio dronau. Cysylltwch â ni os ydych am ddefnyddio'r dyfeisiau hyn ar unrhyw un o'n gweithgareddau neu gyrsiau.

ANABLEDD

Mae croeso i bobl anabl neu lai galluog gymryd rhan yn ein cyrsiau. Anfonwch fanylion eich anghenion penodol at Anelu Aim Higher ar adeg archebu neu cysylltwch â ni i drafod cyn archebu.

Rhaid hysbysu Anelu Aim Higher o unrhyw gyflyrau meddygol (asthma, epilepsi, ac ati) neu unrhyw anghenion arbennig eraill unrhyw / bob cyfranogwr cyn unrhyw ddyddiad cwrs.

OFFER A DILLAD

Anfonir rhestr offer a chyfarwyddiadau llawn ar ôl i chi gofrestru ar gwrs a chadarnhau eich archeb.

Gall cyrsiau sgiliau Gaeaf neu efallai na fydd yn cynnwys cyfarpar personol fel bwyell iâ, esgidiau gaeaf a chramponau, ond gall y rhain gael eu llogi drwy Anelu Aim Higher neu yn lleol. Cysylltwch â ni i gael cyngor a / neu i drafod.

Ni chynhwysir unrhyw fwyd na llety oni nodir, trefnwyd, cadarnhawyd a thalwyd amdano yn flaenorol. Mae pob diogelwch ac offer technegol yn cael eu cynnwys yn ein cyrsiau dringo.

ARCHEBION A THALIADAU

Dim ond ar ôl derbyn y taliad priodol y derbynnir archeb. Bydd angen talu'n llawn ar unrhyw gwrs sy'n costio llai na £ 500 adeg archebu. Bydd angen talu'n llawn ar unrhyw gwrs a archebir o fewn pythefnos i ddyddiad y cwrs ar adeg archebu. Bydd angen blaendal o 50% ar unrhyw gwrs sy'n costio mwy na £ 500 wrth archebu a'r 50% sy'n weddill heb fod yn hwyrach na phythefnos cyn dyddiad dechrau'r cwrs oni bai bod y ffi yn rhan o weithgaredd pwrpasol y cytunwyd arno sy'n werth mwy na £ 1500.00 a fydd angen taliad llawn cyn y gweithgaredd / cwrs / digwyddiad.

CANSLO, TALIADAU NEU DROSGLWYDDO

Rydym yn nodi'n glir ar ein gwefan y dylech ddarllen ein telerau ac amodau ac maent ar gael am ddim i'w gweld neu eu lawrlwytho. **Ni** fydd ad-daliad ar gael os bydd angen i chi ganslo unwaith y bydd eich archeb wedi'i archebu. Os byddwch yn canslo, gwneir pob ymdrech i'ch archebu ar ddyddiad arall ar gyfer y gweithgaredd o'ch dewis neu i weithgaredd arall o'r un gwerth ariannol. Rydym yn deall bod amgylchiadau personol yn newid ac rydym bob amser yn ymdrechu i ddarparu ar gyfer trefniadau a cheisiadau ein cleient.

Fe'ch cynghorir i gymryd yswiriant addas i'ch gwarchod ar gyfer eich cwrs neu weithgaredd perthnasol. Mewn achos annhebygol y bydd Anelu Aim Higher yn canslo cwrs, bydd BACS yn ad-daliad llawn cyn pen 28 diwrnod ar ôl i Anelu Aim Higher roi gwybod i chi neu gallwch drefnu dyddiad arall neu ad-dalu ffi eich cwrs ar gyfer talebau Anelu Aim Higher.

RHIFAU LLEIAF

Pob Cwrs Sgiliau Mynydd a Bryn - o leiaf 2 berson ar wahân wedi cofrestru ar gwrs iddo fynd ymlaen.
Cyrsgiau dringo - o leiaf 2 berson ar wahân wedi cofrestru ar gwrs iddo fynd ymlaen.

CORONAFEIRWS

Ar adeg yr adolygiad (Mai 2020) mae pandemig Coronavirus yn effeithio ar y boblogaeth. O ystyried hyn, efallai y bydd ein ffurflenni caniatâd a'r dulliau a ddefnyddiwn i gasglu eich data yn gofyn ichi ddatgelu unrhyw faterion iechyd, ddoe a heddiw mewn perthynas â Covid-19.

POLISIAU

Gallwch weld neu lawrlwytho ein polisiau preifatrwydd, cwcis a GDPR trwy ymweld â'n gwefan.

CWESTIYNAU

Os oes gennych unrhyw gwestiynau, mae croeso i chi gysylltu â ni naill ai trwy'r wefan, e-bost neu ffôn.

www.mountain-hill-course.co.uk

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07877902624

Wedi ei adolygu Mis Mai 2020 – Stephen Jones

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ANELU AIM HIGHER - TERMS AND CONDITIONS

CONDITIONS OF SERVICE

All Anelu Aim Higher courses are carried out by suitably qualified and experienced staff.

Whilst every reasonable attempt will be made to deliver courses, Anelu Aim Higher reserves the right to cancel or modify the courses due to weather, safety considerations and/or factors beyond our control.

LIABILITY AND INSURANCE

Hill walking and climbing/mountaineering are potentially dangerous activities. All participants must be aware of this and accept the risks associated with these activities.

Whilst Anelu Aim Higher undertakes its safety responsibilities seriously, responsibility for injury or illness arising from hill walking, mountaineering, climbing or associated activities can only be accepted if caused by negligence on the part of Anelu Aim Higher, its servants or agents.

Anelu Aim Higher is under no liability whatsoever in respect of loss or damage to property, however caused, whilst on a course or activity arranged by Anelu Aim Higher.

Participants are strongly advised to arrange their own insurance cover. Anelu Aim Higher is unable to offer any form of insurance cover (other than public liability).

HEALTH AND SAFETY CONSIDERATIONS

Due to the strenuous nature of our courses and events, all participants should be reasonably physically fit. Anyone with a medical condition must seek medical advice before considering participating. They should also make Anelu Aim Higher aware of this prior to the course date.

Relevant consent forms will need to be completed before any person commences any Anelu Aim Higher course or activity.

Although we are animal lovers and encourage them in the outdoors, we also understand that not everyone feels the same. Some people are genuinely nervous around dogs or other animals and others may be allergic to them. We also access farmland and have very good relations with farm and landowners who always insist on animals being on leads whilst on their land. Therefore, we prefer if they are not part of our activities to ensure everyone on the activity gets the most out of their experience. Please get in touch to discuss animal / pet inclusive activities.

All participants must be over 18 years old or over 14 years old and accompanied by an adult with parental responsibility unless they are part of a family or private group.

However, we do hold an AALS licence, which allows us to take unaccompanied under 18's on adventurous activities, governed by the Health and Safety Executive. Please inform us if anyone under 18 wishes to participate.

Anelu Aim Higher reserves the right to refuse participation to anyone considered to be under the influence of alcohol or drugs.

Anelu Aim Higher staff may require any participant to leave the course if that person acts in any such manner as to endanger him/herself or any other person.

We encourage our clients to take photos and videos of their activities and experiences with us as well as sharing on social media. However, Go Pro devices, drones or similar are not to be used on our courses by clients without written approval as they can be a distraction to both the user and others. They can also affect the safety of the user and others as well as their privacy. There is suitable guidance in place for best practise on the use of drones. Please contact us if you wish to use these devices on any of our activities or courses.

DISABILITIES

Disabled or less able persons are welcome to participate in our courses. Please send details of your specific needs to Anelu Aim Higher at the time of booking or get in touch to discuss prior to booking.

Anelu Aim Higher must be informed of any medical conditions (asthma, epilepsy, etc) or any other special needs of any/all participants before any course date.

EQUIPMENT AND CLOTHING

Full equipment list and instructions will be sent once you are enrolled on a course and your booking confirmed.

Winter skills courses may or may not include personal equipment such as ice axes, winter boots and crampons but these may be hired via Anelu Aim Higher or locally. Please contact us for advice and /or to discuss.

No food or accommodation is included unless indicated, previously arranged, confirmed and paid for. All safety and technical equipment are included in our climbing courses.

BOOKINGS AND PAYMENTS

A booking is only accepted upon receipt of the appropriate payment. Any course costing less than £500 will require payment in full at the time of booking. Any course booked within two weeks of the course date will require payment in full at the time of booking. Any course costing more than £500 will require a deposit of 50% on booking and the remaining 50% no later than two weeks before the course start date unless the fee is part of an agreed bespoke activity of a value greater than £1500.00 which will require full payment prior to the activity/course/event.

CANCELLATIONS, REFUNDS OR TRANSFERS

We state clearly on our website that you should read our terms and conditions and they are freely available to view or download. **No** refund will be available if you need to cancel once your booking is made. If you do cancel, every effort will be made to book you onto an alternative date for your chosen activity or to another activity of the same monetary value. We understand personal circumstances change and we always strive to accommodate our client's arrangements and requests.

You are advised to take out suitable insurance to cover you for your relevant course or activity. In the unlikely event that Anelu Aim Higher cancel a course, a full refund will be made, by BACS, within 28 days of notification to you by Anelu Aim Higher or you may arrange an alternative date or redeem your course fee for Anelu Aim Higher vouchers.

MINIMUM NUMBERS

All Mountain and Hill Skills Courses – minimum 2 separate persons enrolled onto a course for it to proceed. Climbing courses - minimum 2 separate persons enrolled onto a course for it to proceed.

CORONAVIRUS

At the time of review (May 2020) the Coronavirus pandemic is affecting the population. Considering this our consent forms and the methods we use to collect your data may require you to disclose any health issues, past or present in relation to Covid-19.

POLICIES

You may view or download our privacy, cookies and GDPR policies by visiting our website.

QUESTIONS

If you have any questions please do not hesitate to contact us either via the website, email or phone.

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Reviewed May 2020 – Stephen Jones

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